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**FOR IMMEDIATE RELEASE**

**Customer Demand for Increased Collaboration Opportunities  
Inspires Launch of OneShield Wiki  
*New Offering Elevates Service Levels and Builds Dragon Community***

**Westborough, MA – March 9, 2010** – [OneShield, Inc.](#), the developer of [OneShield Dragon](#)®, an innovatively modern, rules- and tools-based, data-driven policy management solution, is pleased to announce the launch of the OneShield Wiki—a collaborative user community for OneShield employees and clients to share information, resources, questions and ideas.

With a new generation entering the workforce and becoming consumers, the way the world communicates is changing. On-demand information, such as that offered by the OneShield Wiki, is now the norm. Easy to search, navigate and populate, the OneShield Wiki is a comprehensive source of training materials, shared documents and resources, contact information and complete documentation on Dragon components, functionality and architecture.

“Client contributions and ideas have always been the foundation of OneShield’s success,” said Vivek Gujral, chief technology officer and co-founder of OneShield. “Collectively, the information that can be created, shared and built via the OneShield Wiki is greater than what we alone can push out. Essentially, the Wiki establishes a 24x7x365 user group which will function not only as a repository for ideas about improvements and new developments that can be made to OneShield Dragon, but also as a resource for customers who want to share ways they are using the product to proactively solve business problems in the insurance industry.”

It was at OneShield’s May 2009 User Group that the idea of launching a Wiki for internal and external customers was first suggested. Since then, OneShield has created and populated the OneShield Wiki with information and taken steps to ensure necessary security measures are in place to protect sensitive information. OneShield also conducted a Beta test of the Wiki with a specialty lines division of a leading U.S. Tier 1 insurance company during the past several months. After successful testing, the OneShield Wiki becomes available today to the entire OneShield client base and staff.

“There are some really helpful resources out there, including a Glossary of Insurance and Dragon terminology,” Gujral added. “I’d love to say it covers everything from ‘A to Z’ but it starts with Abandonment and goes as far as Youthful Coverage currently. Someone could add a Z term any minute though.”

**For further information, please contact Meaghan Kenagy at 508.475.0188 or [mkenagy@oneshield.com](mailto:mkenagy@oneshield.com).**

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**About OneShield**

OneShield provides browser-based solutions to automate the sales and service of insurance and bond products for insurance carriers, major brokers, and managing general agents. Its flagship product, OneShield Dragon®, is a tools-based, data-driven insurance underwriting, policy administration, rating and workflow engine. Dragon provides configurable and modifiable options to meet today’s goals and to adapt to future demands. OneShield has offices in Westborough, MA, Glastonbury, CT and Gurgaon, India. **For additional information, visit [www.oneshield.com](http://www.oneshield.com).**