

QUICK FACTS

■ Corporate Offices

OneShield Corporate Office
Westborough, MA

OneShield Field Offices
Glastonbury, CT
Gurgaon, India

■ Employees

165

■ Founded

1999

■ Management Team

- **Glenn Anschutz,**
President and Chief Executive Officer
- **Vivek Gujral,**
Executive Vice President and Chief Technology Officer
- **Heather Peacock,**
Senior Vice President, Sales and Client Services
- **John McManus,**
Vice President, General Counsel and Chief Administrative Officer
- **John Rikala,**
Vice President, Development

OneShield®

Overview

OneShield, Inc. is the developer of OneShield Dragon®, an innovatively modern, rules and tools-based, data-driven policy management solution for personal, commercial, and specialty lines of the property/casualty insurance market. Dragon's highly configurable tool-set combines a defined standards-based business process with web-enabled components, including underwriting, rating, workflow and policy administration.

One Solution for Policy Administration

Commercial Lines

For commercial package policies, builders' risk, auto, and everything in between, trust OneShield's solutions for commercial lines of business.

Personal Lines

For auto, homeowner's, watercraft, and related policies, look to OneShield's solutions for personal lines of business.

Specialty Lines

For excess liability, medical malpractice, and other professional lines, count on OneShield's solutions for specialty lines of business.

OneShield Dragon responds to customer needs by providing state-of-the-art tools to run your business:

- Browser-based user interface with unique role-driven portals
- Rules engine, rates and forms
- Policy administration
- Rules engine (including an underwriting engine for straight-through processing)
- Automated workflow
- 3rd party integrated forms rendering engine (including letters, policy forms, etc.)
- Billing module
- Agency management tools
- Partner administration (including agents, auditors and any other 3rd party to the process)
- Integration tool
- Design/Configuration tool
- Release tool

Acclaim for OneShield Dragon:

In Celent's P/C Policy Administration Systems 2009: Personal Lines report, it states, "OneShield Dragon is one of the most modern systems available and has remained high on the Celent ABCD scale for several reports. The ability to customize and configure the solution without requiring code will allow carriers to maintain a high value with lower costs."

OneShield®

All Lines. One Modern System. OneShield Dragon.

CONTACT US: OneShield, Inc. 508-475-0350 sales@oneshield.com www.oneshield.com

OneShield®

The OneShield team's extensive experience in the insurance market has led to a modern system that provides the tools, technology, and methodology to organize and execute our customers' automation strategies. Our system promotes process improvement as well as collaborative process optimization with a customer centric versus policy centric approach.

Dragon provides carriers:

- Functionality related to all carrier-specific policy sales and servicing transactions
- Customization and extensibility via tools, not programming
- Easy integration with existing legacy and third-party systems
- Single, central source of change management
- Consistent framework for development
- Self-documentation
- A comprehensive and strong user interface
- Ability to decouple functions (such as rating)
- Partner management for compensation and distribution
- Supports both personal and commercial lines on the same platform
- Partnership with NetRate Systems for ISO, NCCI and state bureau reporting
- Offered as an ASP-hosted solution

Technology Platform

Architecture

Dragon uses a database-centric, stateless J2EE architecture. The unique design allows for configurable product-definition, workflow, and object-model as well as ease of integration. OneShield Dragon is the first a full blown rich featured policy administration system, with a metadata infrastructure.

Tools-Based Approach

OneShield Dragon is a robust complete system with a toolkit for new product configuration and maintenance. OneShield's tools let you customize, test, version, release, transform data for interfaces and more without writing a line of code. We make you self-sufficient.

“ We signed the contract in January, had it installed and turned the system on 6 weeks later in March..”

—Patrick Porter, vice president and controller for Montpelier US

“ The total flexibility engineered into Dragon is exactly what we were looking for. In about one year's time, we designed multiple product-specific workflows and rolled out 15 new products while supporting the complexities of admitted and surplus paper..”

—Bob Asensio CIO,
Darwin Professional Underwriters

QUICK FACTS

■ Partial Client List

- Hanover Insurance Group
- Bristol West Insurance Group
- Montpelier U.S. Insurance Company
- Darwin Professional Underwriters
- Main Street America Group
- PURE High New Worth
- Capitol Indemnity

■ Benefits

- Modern technology
- Web enabled components
- Personal, commercial and specialty lines on one system
- Scalable architecture
- Rules and tools

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